



## Gate Operator Limited Warranty

The Genie Company ("Seller") warrants to the original purchaser of the model GRSW24V residential gate operator ("Product"), subject to all of the terms and conditions hereof, that the product and all components thereof will be free from defects in materials and workmanship under normal use for the following period(s), measured from the date of installation.

- Three (3) years

Seller's obligation under this warranty is specifically limited to repairing or replacing, at its option, any part which is determined by Seller to be defective during the applicable warranty period. Any labor charges are excluded and will be the responsibility of the purchaser.

This warranty is made to the original purchaser of the Product only, and is not transferable or assignable.

This warranty does not apply to any unauthorized alteration or repair of the Product, or to any Product or component which has been damaged or deteriorated due to misuse, neglect, accident, failure to provide necessary maintenance, normal wear and tear, or acts of God or any other cause beyond the reasonable control of Seller.

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES, EITHER EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

IN NO EVENT SHALL SELLER BE RESPONSIBLE FOR, OR LIABLE TO ANYONE FOR, SPECIAL, INDIRECT, COLLATERAL, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES, even if Seller has been advised of the possibility of such damages. Such excluded damages include, but are not limited to, loss of goodwill, loss of profits, loss of use, cost of any substitute product, interruption of business, or other similar indirect financial loss.

Claims under this warranty must be made promptly after discovery, within the applicable warranty period, and in writing to the Seller or to the authorized dealer or installer whose name and address appear below.

Seller will only accept returned materials that are in warranty. Products being returned must be accompanied by a Return Authorization (RA) Tag. To obtain a Return Authorization Tag please use the following guidelines.

- Complete Products will not be replaced without prior approval from Seller.
- To return a Product part during the warranty period, the Seller must contact the Technical Service Group at 1-800-843-4084. The following information is required: Operator Model Number, Serial Number, Date Code, and a description of the malfunction. The Technical Service Group will issue, via mail, an RA Tag for the part.
- Upon receipt of the part, the Seller will evaluate the part for a defect in material and/or workmanship. If it is determined there is a defect, the Seller will be credited the cost of the part. If it is determined there is not a defect in material and/or workmanship, no credit will be issued.

MODEL #

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SERIAL #

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DATE CODE #

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ORIGINAL PURCHASER

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INSTALLATION ADDRESS

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DATE OF INSTALLATION

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AUTHORIZED DEALER

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SIGNATURE OF DEALER

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