



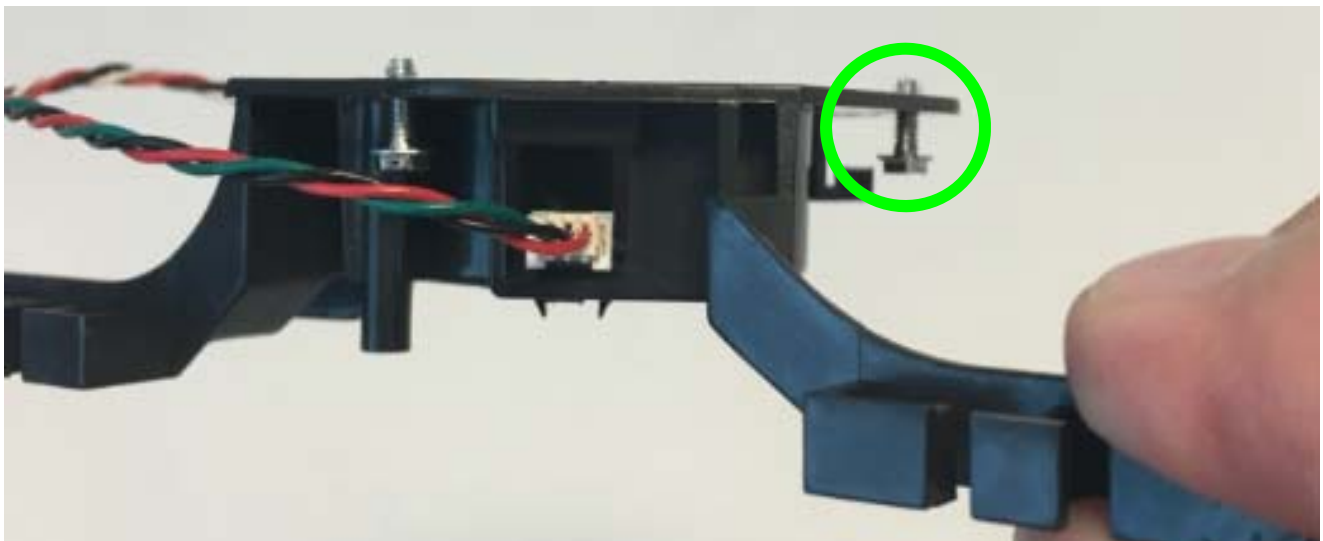
PRODUCT INFORMATION BULLETIN

Date: March 16, 2016
Number: 9334
Division: Genie®
Product Family: Residential Operators
Product Series: Models 1028 & 2028
To: All Genie Professional Line Wholesalers, Dealers and Installers
Re: Enhancement to Optical Encoder Replacement Kit (39272R.S)

Based on customer feedback, there has been an enhancement made to the Optical Encoder Replacement Kit (part number 39272R.S) for Models 1028 & 2028.

Opto Replacement Kit P/N: 39272R.S

In the original kit, the screws were difficult to keep in place during installation as the encoder base did not hold them securely. In the enhanced kit, the diameter of the screw holes in the encoder base have been slightly reduced to hold the screws more securely. The screws will also be changed from a slotted hex head to a Phillips hex head screw giving the technician more tool flexibility.



This image of the new encoder cover shows the part in the upside down position - but still retaining the screws

This service-friendly kit can quickly be applied to an installed operator, eliminating the need to reprogram transmitters and avoiding having to return any material. The updated cover is effective immediately in the service kits and the screws will be updated inside those kits as soon as material is available.