



## Aladdin Connect Compatibility Guide

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## Retrofit Kit Garage Door Compatibility

The Aladdin Connect retrofit kit works only with specific types of garage doors.

Compatible	Not Compatible
Sectional garage doors	One-piece garage doors

## Retrofit Kit Garage Door Opener Compatibility

The Aladdin Connect retrofit kit works only with most garage doors openers made after January 1, 1993.

Compatible	Not Compatible
Genie Series II <sup>1</sup>	Made before January 1, 1993
Overhead Door Series II <sup>1</sup>	Any opener without safety beams
Genie Series III (needs adapter) <sup>2</sup>	
Overhead Door Series III (needs adapter) <sup>2</sup>	
Linear® – all models	
Marantec® – all models	
Stanley® – all models	
Wayne Dalton® – all models	
Chamberlain® pre-Security+ 2.0 models <sup>3</sup>	Chamberlain® Security+ 2.0 models <sup>3</sup>
LiftMaster® pre-Security+ 2.0 models <sup>3</sup>	LiftMaster® Security+ 2.0 models <sup>3</sup>
Craftsman® pre-Assurance+ 2.0 models <sup>3</sup>	Craftsman® Assurance+ 2.0 models <sup>3</sup>

### Notes:

1. Series II openers are best identified by the wall console button(s) that are not black. This covers the vast majority of Overhead Door openers, including all the currently sold models.
2. Series III openers are best identified by the wall console button(s) that are black. If you have one of these units, you need a dry contact control adapter, part # 38013R, which are available at [store.geniecompany.com](http://store.geniecompany.com).
3. Chamberlain® or LiftMaster® or Craftsman® - If the antenna color is yellow or is identified as a Security+ 2.0 or Assurance+ 2.0 opener, then Aladdin Connect is NOT compatible.

## Smartphone Operating System Compatibility

The Aladdin Connect app works only with most smartphones and tablets.

Compatible
iOS version 12.1 and up
Android version 7.0 and up

## Wi-Fi Router Compatibility

You must have your Wi-Fi home network name and password available to complete setup. The network name or SSID is listed in your smartphone Wi-Fi settings. You must know the password. Your Internet Service Provider (ISP) likely set up the password on your Wi-Fi router and provided you with that information when connected your home. You may need to contact your ISP if you do not know your password and cannot find the document that was provided during installation.

Aladdin Connect products work with almost all routers made since 2010<sup>4</sup>.

Compatible	Not Compatible
802.11 b/g/n	802.11 b or 802.11 b/g
2.4 GHz	5 GHz
WPA, WPA2 encryption	WEP encryption
Signal strength -65 dBm (2 bars) in the garage <sup>5</sup> 	Signal strength < -65 dBm (< 2 bars) in the garage

Notes:

- Nearly every router built in the last 10 years is 802.11 b/g/n and uses WPA, WPA2 encryption. Some newer routers have both a 2.4 GHz and 5 GHz channel. Aladdin Connect uses the 2.4 GHz channel.
- Connect a smartphone to the home network and then move into the garage to check coverage. If your home Wi-Fi signal does not adequately cover your garage, you can make sure that the Wi-Fi router is out in the open, not behind a flat screen TV or in a cabinet. You can also try moving your Wi-Fi router closer to the garage. If that does not work, you may need to purchase a Wi-Fi extender, which is available at most electronics stores.

## Delivery Solution Compatibility

### BenchSentry

BenchSentry is a premier package delivery porch box solution that protects packages from theft and the weather. The system works with tracking numbers used by all major carriers, UPS, FedEx, Amazon, or the Postal Service provides convenience, security, and peace of mind. The BenchSentry solution is simple, fast, and easy to use for both carriers and consumers, and includes industry leading technology that tracks, stores, and helps protect deliveries via an app, touchscreen, and lid-activated speaker. BenchSentry is integrated with Aladdin Connect to allow consumers to select where their packages are delivered, the porch box or the garage.

### Walmart InHome

Walmart InHome Delivery is a service that allows customers to shop when and where they want and have their grocery order delivered right into their fridge – in their home or their garage. Customers simply order via the InHome app, and Walmart gets to work shopping the order like it's their own, driving it to the customer's home and putting it right in the fridge or on the counter.

## Smart Home System Compatibility

### Amazon Alexa Custom Skill

There are two types of integrations that available for Amazon Alexa, a smart home skill and a custom skill. A custom skill allows the user to user to make voice commands and inquiries by invoking the custom skill by saying, "Ask Aladdin Connect..." Custom skills are available in Canada.

### Amazon Alexa Smart Home Skill

Leveraging its overwhelming success and connectivity with thousands of smart home products, Amazon created a framework for product grouping based on room and enabled users to create basic scenes and voice control of multiple devices simultaneously.

A smart home skill is different than a custom skill that requires the user to ask Alexa to Ask Aladdin Connect to do something. Smart home skills allow the user to ask Alexa directly, "Alexa, close the garage door."

Aladdin Connect is the first garage door opener brand to earn the Works with Alexa certification. Alexa smart home skills are available in the U.S. Amazon requires all smart home skill users to use a PIN to open the door.

### [Google Assistant Custom Action](#)

There are two types of integrations that available for Google as well, a smart home action and a custom action. A custom action allows the user to user to make voice commands and inquiries by invoking the custom skill by saying, “Ask Aladdin Connect...” While the custom skill is still available, all users are encouraged to update to the Smart Home Action in the Google Home app described below.

### [Google Home Smart Home Action](#)

Google also has a framework for organizing products into groups based on location in the home to allow a sophisticated smart home experience. Aladdin Connect smart home actions have been certified and now work with the Google Home app. This integration is different than the integration with Google Assistant in that it allows users to say, “Hey Google, close my garage door,” without saying, “Hey Google, ask Aladdin Connect to ...” In addition, the garage door is part of the Google Home system, meaning that the garage can be controlled as part of a group or as a scene using the Google Home app.

### [Samsung SmartThings](#)

SmartThings is a free smart home app and open platform that supports devices across 200 brands. 63 million people in more than 200 countries use SmartThings technology daily to create automations and control facets of their smart homes via the SmartThings App and through a range of Samsung products such as phones, TVs, and digital appliances.

### [Yonomi](#)

Yonomi is a free smart home app that allows users to create any number of customized rules and scenes associated with entering or leaving the garage. Yonomi integrates popular smart home devices. Users that want to program their home to trigger certain actions based on specific events can use the Yonomi app to customize their home.

## Alarm.com

Alarm.com® is the leading smart home platform in the residential security channel and is installed and customized by over 8,000 security dealers. The platform capabilities include home automation, access control, and integration with residential security systems. Alarm.com enables security dealers to offer a complete smart home experience to their customers.

## Control4

Control4 is a full featured home automation platform that includes distributed audio and video, home automation, and access control. Control4 is installed and customized by thousands of Control4 dealers.

## Clare Controls

Clare Controls creates smart security and smart home solutions that blend professional installations with DIY smart home expansion. Systems are professionally installed but allow customers to add products and services.

## Brilliant

Brilliant is an affordable premium home automation platform. It is an in-wall control system that unites smart products by simply replacing a light switch. The system requires no extra hubs, servers, or wires, making any home an easy-to-use smart home. The system has Alexa built in and includes automation, and motion detection, all from a single control.

## URC

URC is a smart home automation and control company that has sold over 100 million remote controls sold in the past 10 years alone. URC user interfaces include tabletop controllers, in-wall touchscreens, handheld remotes, keypads, and mobile apps – plus voice control integration with Amazon Alexa and Google Assistant. URC systems are custom designed, installed and maintained by a network of URC trained systems integration professionals.

## Orro

Orro is a unified, smart living system in the form factor of a standard-sized light switch. The product detects motion and sound level and senses the levels of light in the room to make smart decisions about how to adjust the lights and automatically turn on and off. It learns preferences and automatically dim for perfect lighting and uses scenes. Alexa is built-in, enabling voice control from any

room with no extra hardware or wiring. Rooms can be linked to talk wirelessly via built-in intercom.

## Rental Property Access Control System Compatibility

### Jervis Systems

Jervis Systems is an access control platform designed to manage multiple access devices on multiple properties using one app. The Jervis Systems platform allows property managers and short-term rental owners to provide a secure solution that automates access, simplifies check-in and checkout, and makes it simple to manage access to multiple properties. Jervis Systems has a solution that fits every end user. Tech savvy users can download the mobile app, and those that are little less savvy can use a call or text-to-open capability.