



PRODUCT INFORMATION BULLETIN

Date: July 17, 2015
Number: 8886
Division: Genie®
Product Family: Residential Operators
Product Series: ReliaG®, IntelliG®, TriloG™ Professional Openers
To: All Genie Professional Line Wholesalers, Dealers and Installers
Re: Rail Quick Connect Speed Nut Diameter

There have been reports of difficulty installing the quick connect speed nuts onto the shaft of the carriage pin on the screw/chain/belt rail header on ReliaG, IntelliG, TriloG openers.

Upon investigation, the diameter of the quick connect speed nut was found to be smaller than our design specification. Genie has taken supplier action to ensure that the diameter is within specification. All new rail production after May 15, 2015, has speed nuts with the proper specification. All parts bags for rails in inventory were also corrected as of the same date.



Part Number: 8115B17.S
Description: Speed Nut

If you have any questions regarding rail installation, please contact Technical Support Services at 800-843-4084, option 3.