



PRODUCT INFORMATION BULLETIN

Date: March 26, 2014
Number: 7313
Division: Genie®
Product Family: Residential Openers
Product Series: Accessories
To: All Genie Professional Line Wholesalers, Dealers and Installers
Re: GenieMaster® Remotes: PN 37344R, GM3T-BX
Battery Assessment and Circuit Board Enhancement

It has come to our attention that some customers are not aware of the automatic battery assessment feature of older GenieMaster Remotes. Therefore, please note: previously manufactured GenieMaster Remotes feature circuit boards that automatically access the charge state of its battery. Consequently, when these legacy Master Remotes require a battery change, the circuit board must complete a new battery charge assessment in order to recognize that the battery has been replaced. This is accomplished in either of the two options below:

1. Remove the battery and let the remote sit for 30 seconds without a battery in it.
2. Remove the battery and push any open/close button on the remote to purge the dead battery memory from the circuit board.

Once either of the two options above is completed, simply install a new battery and resume use of your Master Remote. You do not have to reprogram the remote to any previously learned powerhead.

Currently manufactured Master Remotes feature an enhanced circuit board that was designed to extend the life of batteries. This enhancement also eliminates the need for either of the two steps above at the time a battery replacement is needed.

Master Remotes that feature the enhanced circuit board start are marked in various manners with software revision of: 1.2.1



The "SW: 1.2.1" marking indicates that the most recent circuit board is in inside the remote.