



PRODUCT INFORMATION BULLETIN

Date: Jan 2, 2020
PIB# 120220
Division: Genie®
Product Family: Residential Opener Accessories
Product Series: Accessories (Aladdin Connect®)
To: All Genie Professional Line Wholesalers, Dealers and Installers
Re: New Feature Launch – Works with Alexa Certification and Smart Home Skills

The Genie Company is pleased to announce that the Aladdin Connect smart garage door openers and controllers have earned the Works with Alexa certification, Amazon's program that raises the bar on responsiveness, reliability, and functionality, ensuring customers have a seamless smart home experience.

The convenience of monitoring and controlling your Aladdin Connect garage door opener is now easier than ever. With the new Aladdin Connect smart home skill for Amazon Alexa, customers can now use their voice to control Aladdin Connect garage openers by speaking commands directly to Alexa. For example, instead of saying "Alexa, ask Aladdin Connect to open my garage," customers may now just ask "Alexa, open my garage door." Customers can also ask Alexa to check on the door status by asking, "Alexa, is my garage door open?" The garage doors can be renamed in the Alexa app allowing customers to use their unique door name in the command by saying, "Alexa, open the Bob's garage door".

Aladdin Connect users that have not previously connected to Amazon will need to open the Amazon Alexa app, find and add the new Aladdin Connect smart home skill, link their account, and follow the directions in the app for device discover and set up.

Aladdin Connect users that have already connected their garage door opener to Amazon will need to open the Amazon Alexa app and go to the "your skills" tab under skills and games, to find and enable the updated skill.

Due to physical security concerns Amazon requires the use of a PIN to open the door.

Amazon, Alexa and all related logos are trademarks of Amazon.com, Inc. or its affiliates.

If you have any concerns or questions, please contact customer service at 888-901-2750.

