



## PRODUCT INFORMATION BULLETIN

Date: May 14, 2014  
Number: 7407  
Division: Genie®  
Product Family: Residential Openers  
Product Series: ReliaG® 800 (Model 2024) & 600 (Models 1024)  
To: All Genie Professional Line Wholesalers, Dealers and Installers  
Re: Discontinuation of ReliaG® 800 (Model 2024) & 600 (Model 1024)

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The Genie Company would like to inform all customers that it will discontinue the production of the ReliaG 800 (Model 2024) & 600 (Model 1024) openers from its offering.

*We ask that you place orders to reconcile your head to rail inventory ratios by the end of August 2014.* There will be no other opportunities to place orders after the end of August.

The discontinuation will include the following opener heads:

36256R: ReliaG 800, Model 2024  
36256T: ReliaG 800, Model 2024-2TX  
37002R: ReliaG 600, Model 1024  
37002S: ReliaG 600, Model 1024-2TX

The discontinuation will also include the following rails:

36257R: 7' T-Rail, Chain  
36258R: 8' T-Rail, Chain  
36557R: 7' T-Rail, Belt  
36558R: 8' T-Rail, Belt

The Genie Company will honor any applicable warranties with replacement parts, product or alternative product options for the ReliaG 800 & 600. Additional communication, instructions and updates will be included in future bulletins related to the final cut-off dates for these products.

In addition, the Genie Company would like to remind all customers of the new ReliaG product that was introduced earlier this year, models 2028 & 1028.

### Models 2028 & 1028

- 1/2 HPc\* Power Plus, Model 2028
- 1/2 HPc\*, Model 1028
- 7' & 8' C-Channel Belt or Chain Rail Options  
Use the same rails as the IntelliG®!
- 10 Year Motor Warranty, Model 2028
- 5 Year Motor Warranty, Model 1028

