



PRODUCT INFORMATION BULLETIN

Date: May 9, 2014
Number: 7479
Division: Genie®
Product Family: All Openers
Product Series: Training
To: All Genie Professional Line Wholesalers, Dealers and Installers
Re: 2014 Training Schedule for Residential and Commercial Openers

For your convenience, a series of residential and commercial operator training sessions have been setup across the country throughout 2014. Choose a half day residential operator session or a full day of commercial operator training (sessions run simultaneously). A continental breakfast and lunch will be provided to those attending.

Please review the below cities to find the closest location to you and register online!

Dates	Locations	Registration Website
5/14/2014	Lewistown, PA	www.regonline.com/Genie51414
6/4/2014	Pensacola, FL	www.regonline.com/Genie6414
6/25/2014	Mt. Hope, Ohio	www.regonline.com/Genie62514
7/16/2014	Grand Island, NE	www.regonline.com/Genie71614
8/6/2014	Dallas, TX	www.regonline.com/Genie8614
8/27/2014	Mt. Hope, OH	www.regonline.com/Genie82714
9/10/2014	Portland, OR	www.regonline.com/Genie91014
10/8/2014	Chino, CA	www.regonline.com/Genie10814
10/29/2014	Mt. Hope, OH	www.regonline.com/Genie102914

The agenda for the meetings include:

Commercial Training Agenda

- Commercial Operator Overview/Refresher
- UL325:2010 Refresher/New Accessories
- Accessories Refresher
- New Fire Door Release Device (FDRD)
 - Models Overview
 - Features/Benefits
 - Installation Wiring
 - Testing / Troubleshooting
- Commercial operator Theory of Operation
- Commercial Operator Troubleshooting

Residential Training Agenda

- Meeting the Needs of the Consumer
- Meeting the Needs of the Customer
- Product Detail Review
- Installation
- Technical Troubleshooting
- Marketing – Driving Business to the Brand and Customer
- Your Dedicated Team
- Investment in Quality