



PRODUCT INFORMATION BULLETIN

Date: November 21, 2012
Number: 4772
Division: Genie®
Product Family: Residential Openers
Product Series: Accessories
To: All Genie Professional Line Wholesalers, Dealers and Installers
Re: Differences & Tips - Wall Consoles in IntelliG® & TriloG™



OLD Series III Wall Console
Accessory Part Number 37222R

(To be used with board PNs starting with 37470R.X.S and in units with serial number prior to 122494110518)



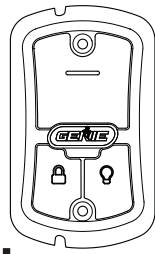
NEW Series II Wall Console
Accessory Part Number 38066R

(To be used with board PNs starting with 38001R.X.S and in units with serial number 122494110518 and after)

Series III Wall Console		Series II Wall Console	
Electronic Switch	Press 5 seconds to engage	Mechanical Switch	Press once to engage or disengage
Note: For the current Series II Wall Console - If the Sure-Lock feature is engaged, the long blue LED will blink on the power head whether the wall console is wired correctly or not. Although part of the manufacturing facilities inspection process is to verify this switch is NOT engaged when its placed in a carton, it could very well engage later during the shipping or installation processes. Remember – when the back light is ON, you are in normal operation mode – when the back light is OUT you are in vacation mode or the console is wired incorrectly.			
Wiring Polarity	Wire polarity does not matter	Wiring Polarity	Wiring polarity does matter
Note: Review each console's instructions for further definition and tips			
Multiple Series III Wall Consoles	Can be used simultaneously	Multiple Series II Wall Consoles	Cannot be used simultaneously
Note: One Series II Wall Console can be used and if additional wall consoles are needed, the universal, non-lighted push button wall station would be required.			

Trouble Shooting

- For the current Series II Wall Console, refer to the installation instructions to be sure that installation steps were completed.
- If the Sure-Lock feature is engaged, the long blue LED will blink on the power head whether the wall console is wired correctly or not. This is the easiest way to determine between a polarity or Sure-Lock issue.
- Check the Sure-Lock feature – be sure the back light is ON so you know the unit is capable of operating at that time.
- If the issue persists, regard the wiring – remember, the Series II console is looking at polarity – are the right wires securely fastened to the proper terminals?
- Check the Sure-Lock feature one last time – be sure the back light is ON so you know you are in operation mode.



Series II Wall Console INSTALLATION INSTRUCTIONS

WARNING



Moving Door can cause serious injury or death.

- Wall Console must be mounted in sight of door, at least 5 feet above floor and clear of moving door parts.
- **Keep people clear** of opening while door is moving. **Do NOT** allow children to play with the Remote or door opener.

If safety reverse does not work properly:
Close door then disconnect opener using the manual release handle. **Do NOT** use Remote or door opener.

- Refer to Door and Door Opener Owner's Manuals before attempting any repairs.



Electrical Shock can cause serious injury or death.

- Power cord must be unplugged before attaching any wires.
- Be sure wire ends do not touch each other or other terminals.

If you have questions or if you need a manual, contact the distributor or manufacturer of the opener.

OPERATION AND FEATURES

Wall Console has 3 buttons and 1 Indicator Backlight.

Backlight

Indicator Backlight will display red when wall console is properly wired and Sure-Lock™ is OFF. When Sure-Lock™ is ON indicator Backlight will be off.

Open/Close Button

This button opens or closes garage door. When Sure-Lock™ is ON the Open/Close button will CLOSE door only.

Note: Constant button pressure in the CLOSE mode will override error responses in the powerhead and close door.

Independent Light Console Button

Use this button to turn powerhead lights ON. Powerhead lighting will remain ON until this button is pressed again or a door action has been completed.

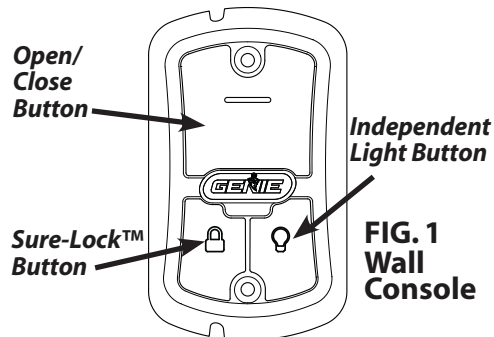
Note: If opener has a Motion Detector, the sensor will keep powerhead lights ON as long as motion is detected.

Sure-Lock™ Button

When Sure-Lock™ is ON and the garage door is in the fully closed position, the powerhead cannot be activated by the wall console or a remote.

Note: If Sure-Lock™ is activated while the garage door is not fully closed, the door can still be operated until the door is in the fully closed position.

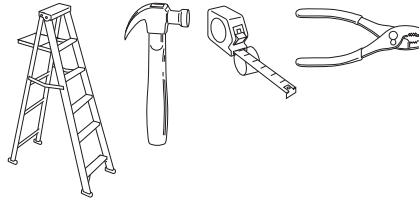
- Press and release the Sure-Lock™ button to activate it. The backlight will be UNLIT.
- Press and release the button to turn Sure-Lock™ OFF. The backlight will be LIT.



TOOLS REQUIRED



OPTIONAL TOOLS REQUIRED



WARNING

• **Verify there is NO power to the opener before installing wall console and/or wall console wires.**

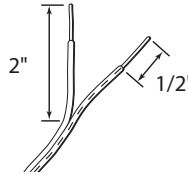
Need to install new wire? Wire-P/N 37267R, can be purchased through Customer Service at 1-800-35-GENIE or from your local Genie® Dealer.

WALL CONSOLE REPLACEMENT USING PREVIOUSLY INSTALLED WIRING

1. Installing Replacement Wall Console

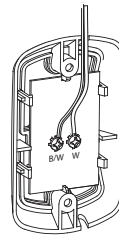
- Disconnect power to powerhead.
- Remove existing wall console from the wall by removing mounting screws.
- Remove wires from existing wall console.
- Split and strip ends of wire if required (Fig. 2).

FIG. 2 Splitting and stripping



- Fasten wire to control board screws on back of wall console (Fig. 3):

FIG. 3 Connect Wires to console



- Connect **white wire** between **powerhead terminal #3 to wall console terminal "W."** (Fig 3 & 7).
- Connect **striped wire** between **powerhead terminal #4 to wall console terminal "B/W."** (Fig 3 & 7).

NOTE: When existing wires have a color code different from above, or none at all—make sure the wires are connected between terminals as directed above. When the wires are connected to the opposite terminals, the Vacation Lock and Light feature may not function.

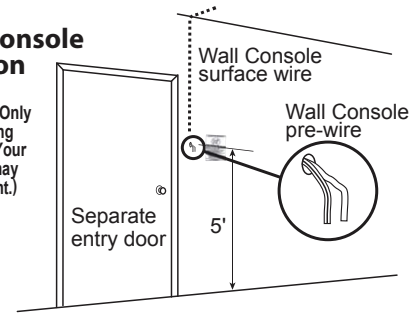
- Mount wall console to wall using screws provided. Verify height at least 5 ft. above floor (Fig. 4).
- Reconnect power to powerhead.
- Check operation of each wall console button and feature.

CAUTION

• **Use of any other wall console can cause the door to operate unexpectedly and the light not to work. Use only the included wall console.**

FIG. 4 Wall Console location

(Example Only of mounting location. Your location may be different.)



WALL CONSOLE REPLACEMENT WHEN INSTALLING NEW WIRING

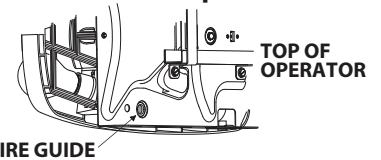
NOTE: IF MOUNTING CONSOLE IN A NEW LOCATION THAT LOCATION MUST MEET THE FOLLOWING CRITERIA:

- within sight of garage door,
- at least 5 ft. above floor (out of small children's reach) and,
- away from all moving parts of the garage door.

1. Disconnect power to powerhead.

- Remove existing wall console from the wall by removing mounting screws.
- Split and strip ends of wire (Fig. 2).
- Fasten wires to control board screws on back of both wall consoles (Fig. 3).
- Remount wall console
- Route wire from wall console to powerhead and through wire guide to terminals. (Fig. 6).

FIG. 6 Route wire into powerhead



NOTE: As you run wire, securely anchor wires to ceiling and wall using insulated staples (Fig. 5). Staples should be snug only.

FIG. 5 Insulated Staple (not provided)

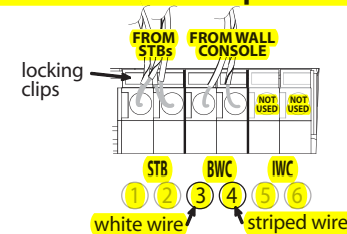


CAUTION

• **Staples which are too tight can cut or pinch wires. Cut or pinched wires can cause the wall console to stop working. When using the insulated staples, make sure you fasten them only as tightly as needed to hold the wire snugly.**

- Split and strip ends of wire (Fig. 2).
- Insert wire into terminal holes and lightly press in the locking clips above each terminal hole (Fig. 7).

FIG. 7 Connection at powerhead



- Connect **white wire** between **powerhead terminal #3 to wall console terminal "W."** (Fig 3 & 7).
- Connect **striped wire** between **powerhead terminal #4 to wall console terminal "B/W."** (Fig 3 & 7).

– Confirm wire lock by lightly tugging on the wire. Wire should remain in the terminal hole.

2. Reconnect power to powerhead.

- Check operation of each button and feature.