



PRODUCT INFORMATION BULLETIN

Date: September 23, 2011
Number: 3017
Division: Genie®
Product Family: Residential Openers
Product Series: Consumer & Dealer Operator Support Phone Numbers
To: All Genie Professional Line Wholesalers, Dealers and Installers
Re: Consumer & Dealer Operator Support Phone Numbers

Operator Support Phone Numbers

For Homeowner/Consumers:

Consumer Operator Support: 1-800-35-GENIE (1-800-354-3643)

Hours: Monday – Friday 8am – 7pm Central Time

Saturday – 9am – 5pm Central Time

Dealer Locator Phone Number: 1-800-OK-GENIE (1-800-654-3643)

For Professional Line Wholesalers, Dealers and Installers:

(Please do not give this line to Homeowners/Consumers)

Dealer Technical Support: 1-800-843-4084

- Option 3 for Residential Technicians

Additional Information is also available through the website:

www.GenieCompany.com