



## PRODUCT INFORMATION BULLETIN

**Date:** October 19<sup>th</sup>, 2020  
**Number:** 10192020  
**Division:** Genie®  
**Product Family:** Residential Openers  
**Product Series:** ReliaG®, IntelliG® and TriloG™  
**To:** All Genie Professional Line Wholesalers, Dealers and Installers  
**Re:** Discontinued Residential Models

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The Genie Company would like to inform all customers that it will discontinue the production of several non-Wi-Fi residential operator models from its offering, as of January 11<sup>th</sup>, 2021. This will help focus the lineup and make room for new and exciting additions featuring integrated Wi-Fi and Aladdin Connect.

Demand for Wi-Fi enabled operators continues to grow and recent enhancements to the Aladdin Connect® app have made it more powerful than ever. With integration partners like, Amazon Alexa, Google Home, Alarm.com, Yonomi, Control4 and many others, along with customizable timed events and virtual keys, Aladdin Connect has become a must have companion. Aladdin Connect can complement the most advanced smart home or serve as a great entry point for new users.

**The discontinuation will include the following powerheads:**

### **TriloG™ Series Screw Drive Operators:**

<b>37045S</b>	Model 4064*
<b>37045R</b>	Model 3064
<b>37045V</b>	Model 3064H
<b>41107R</b>	Model 3064H-B w/BBU

### **Recommended replacements include:**

<b>37045W</b>	Model 4064H
<b>41107S</b>	Model 4064H-B w/BBU
<b>40651R</b>	Model 4164H w/Wi-Fi
<b>41107V</b>	Model 4164H-B w/Wi-Fi and BBU

### **IntelliG® Series Chain Belt Operators:**

<b>37044R</b>	Model 3024*
<b>37044S</b>	Model 4024
<b>37044W</b>	Model 4024H
<b>41106S</b>	Model 4024H-B w/BBU

### **Recommended replacements include:**

<b>37044V</b>	Model 3024H
<b>41106R</b>	Model 3024H-B w/BBU
<b>40650R</b>	Model 4124H w/Wi-Fi
<b>41106V</b>	Model 4124H-B w/Wi-Fi and BBU

### **ReliaG® Series Chain Belt Operators:**

<b>39512R</b>	Model 3020H
<b>39512S</b>	Model 3020H-B w/BBU

### **Recommended replacements include:**

<b>39627R</b>	Model 3120H w/Wi-Fi
<b>39627S</b>	Model 3120H-B w/Wi-Fi and BBU

\*It is important to note that while the Model 3024 and 4064 Models are being discontinued, the non-Wi-Fi enabled Models 3024H and 4064H operators will remain in the lineup. This means that all offerings with the powerful 140V motor will feature a 6' power cord ("H"). If you previously ordered the Model 3024 (37044R), you will now order the Model **3024H (37044V)** and those that use the Model 4064 (37045S) will now order the Model **4064H (37045W)**.

The Genie Company will honor any applicable warranties with replacement parts, product or alternative product options for any discontinued models. Additional communication, instructions and updates will be included in future bulletins related to the final cut-off dates for these products.