



## PRODUCT INFORMATION BULLETIN

Date: August 1, 2017  
Number: 11918  
Division: Genie®  
Product Family: Residential Opener Accessories  
Product Series: Accessories (Wireless Keyless Entry Pad)  
To: All Genie Professional Line Wholesalers, Dealers and Installers  
Re: Product Improvement: Wireless Keyless Entry Pad

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### Wireless Keyless Entry Pad

Model Number: GK-BX

Description: Wireless Keyless Entry Pad

Previously, the keyless entry pad allowed for a 30 second window before powering off after the pass code was entered.

Our Voice of the Customer feedback indicated that 30 seconds was too long – this often caused confusion with homeowners not understanding why the keypad remained active.

Beginning in April of 2017, our keyless entry pads began having a 15 second window before powering off after receiving the pass code. On the back of the keypad, the new software version code to look for is: 1.0.10