

## PRODUCT INFORMATION BULLETIN

Date: April 23, 2013 (Revised November 5, 2014)  
 Number: 5707  
 Division: Genie®  
 Product Family: Residential Openers  
 Product Series: Service Parts  
 To: All Genie Professional Line Wholesalers, Dealers and Installers  
 Re: Non-Configured Replacement Board for IntelliG® and TriloG™ Openers

A non-configured replacement board for the IntelliG and TriloG garage door openers is now available. This will greatly reduce the number of SKU's required in inventory for service. [For your convenience beginning in the spring of 2014, the non-configured board will be sent out automatically for warranty return replacement product. This allows you to use that replacement product on any of the applicable models as you see fit with no restrictions.](#)

This board will come with NO resistors clipped (non-configured) from the factory. Please be sure to review the notes below and the instructions attached to further understand the recommended use of this item.

**One Non-Configured Series II Board: Series II Circuit Board for IntelliG and TriloG**

Model	Part#
Any IntelliG or TriloG Model*	38513R.S

**Genie Kit: One Non-Configured Series II Board + Series II Wall Console for IntelliG and TriloG**

Model	Part#
Any IntelliG or TriloG Model*	38514R.S

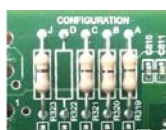
*\*for IntelliG and TriloG openers manufactured prior to October 2012, a Series II wall console is also needed.*

With the non-configured board, you will need to remove the resistor that corresponds to the model that you wish to operate prior to the installation. The resistor must be cut on both ends and completely removed to eliminate the possibility of a short. If the wrong resistor is clipped, the board will not work on the intended unit but would work with the model that corresponds to that cut resistor.

Example of all resistors intact



Example of D resistors cut



If you are concerned you will not be able to remove the resistor completely, remove the correct resistor, use the correct tool to remove the resistor or that you may damage the board while cutting the resistor, this part number is not recommended for you to order. The configured Series II boards and the Series II board/wall console combo kit part numbers will continue to remain available at this time. [See the following page for those part numbers.](#)

**Configured Series II Boards: Series II Circuit Boards for IntelliG and TriloG**

<b>Model</b>	<b>Part#</b>
TriloG 1500	38001R2.S
TriloG 1200	38001R1.S
IntelliG 1200	38001R4.S
IntelliG 1000	38001R3.S

**Genie Kit: Configured Series II Board + Series II Wall Console Kit for IntelliG and TriloG**

<b>Model</b>	<b>Part#</b>
TriloG 1500	38334R2.S
TriloG 1200	38334R1.S
IntelliG 1200	38334R4.S
IntelliG 1000	38334R3.S