



PRODUCT INFORMATION BULLETIN

Date: June 18, 2013
Number: 5857
Division: Genie®
Product Family: Residential Openers
Product Series: All Residential Openers
To: All Genie Professional Line Wholesalers, Dealers and Installers
Re: Reminder: Performing Door Maintenance? Don't Forget to Re-Profile!

After any door maintenance, the opener limits should be reset and the door force profile recalibrated. The openers limits and force profiles are set at the time of initial installation and are based on the door's condition and operating pattern at that time. Any type of door maintenance occurring after that initial installation, such as replacing springs, rollers or cables, will change the door condition and operating patterns. This change may affect the performance of the opener as well. The opener is designed to detect any changes in the door's condition related to any of the original settings. If the opener detects any changes, it may interpret this as an obstruction and cease operation to prevent injury and damage. To ensure consistent operation after installation or maintenance, be sure to reset the opener limits and cycle the door. This will automatically set the door force profile for the current door conditions.

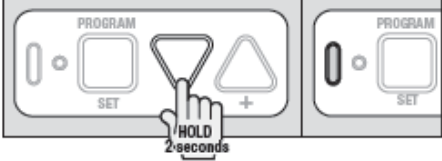
Please review the second page of this document that refers to limit settings and force profiles for the IntelliG® 1000/1200, TriloG™ 1200/1500 and GPower™ 900, model numbers 3024/4024, 3064/4064 and 2564 respectively.

The third page of this document addresses the limit settings and force profiles for the ReliaG® 600/800 units, model numbers 1024 and 2024 respectively.

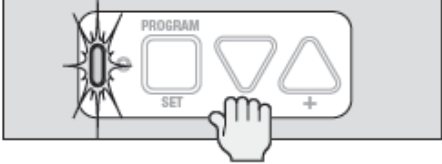
Limit settings and force profiles for IntelliG®, TriloG™ and GPower™ openers:

Setting Down Limits:

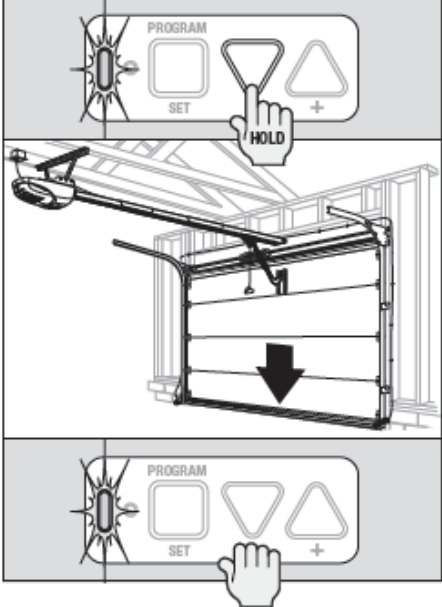
- 1** Press and hold the down arrow button (-) for 2 seconds until the long LED comes on blue (round LED remains off).



- 2** Release down arrow button (-) and the long LED will begin flashing.



- 3** Press and hold the down arrow button (-) until garage door is fully closed on floor, then release.



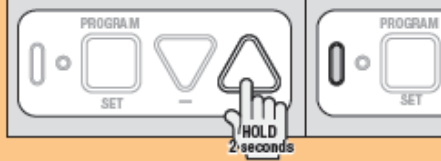
- 4** Press and release the Program Set button (both LEDs flash blue and go off).



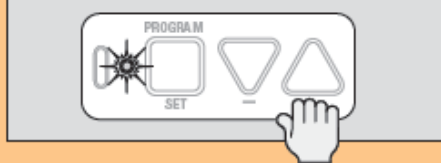
The down limit is now set.

Setting Up Limits:

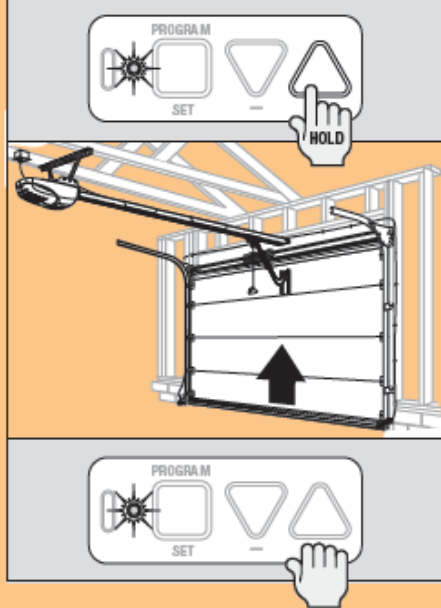
- 5** Press and hold the up arrow button (+) for 2 seconds until the long LED light comes on blue (round LED remains off).



- 6** Release up arrow button (+) and the round LED will begin flashing.



- 7** Press and hold the up arrow button (+) until door is fully open, then release. Watch carriage as it approaches the power head to avoid contact with powerhead.



- 8** Press and release the Program Set button (both LEDs flash blue and go off).

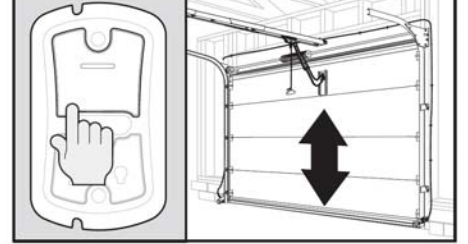


The up limit is now set.

***If both LEDs turn RED at this time, return to Step 1, Setting Down Limits.**

Setting Force & Speed:












- 1** Open and close your garage door using the Wall Console Open/Close button.



Force and speed are set.

This complete document is part of our collateral collection and includes a remote programming section as well. Request this item from your Genie Sales Representative, referencing item# R999-159.

Limit settings and force settings for ReliaG® openers:

SETTING LIMITS	
1. MANUALLY MOVE DOOR UNTIL THE CHAIN/BELT CONNECTOR ENGAGES TO CARRIAGE ASSEMBLY	
NOTE: You must set the Close Limit FIRST. Failure to do so may give the <i>APPEARANCE</i> of a malfunction. If needed, to clear the limits, press and hold both SET buttons until green LED blinks.	
2. PRESS & HOLD	 Move door to full closed position 
3. PRESS & HOLD FOR APPROX. 5 SECONDS	 LED will blink GREEN once, Close Limit is set 
4. PRESS & HOLD	 Move door to full open position 
5. PRESS & HOLD FOR APPROX. 5 SECONDS	 LED will blink GREEN twice, Open Limit is set  
6. IF NECESSARY, USE	  TO ADJUST FORCE
* To clear open/close limits press and hold both SET buttons together until the green LED blinks.	

This complete document is part of our collateral collection and includes a remote programming section as well. Request this item from your Genie Sales Representative, referencing item# P999-286.