



PRODUCT INFORMATION BULLETIN

Date: January 11, 2021
Number: 011121-3
Division: Genie®
Product Family: Residential Openers
Product Series: All Residential Openers
To: All Genie Professional Line Wholesalers, Dealers and Installers
Re: Updated Warranty Periods and Reference Guide

The Genie Company would like to announce an updated warranty for the Model 3120 and Models 6070/6170 Residential Wall Mount Opener platforms. Any of these models manufactured on January 1, 2021 and later, will now be covered by a **Limited Lifetime Motor Warranty**.

Models manufactured after this date can be identified by a serial number starting with the first 5 digits "21001" or later (date code). The first two digits are the year and the next three are the day of the year that the unit was manufactured.

Please refer to the chart below for all current residential opener warranty periods:

Model Number*	Warranty			
	Motor	Rail	Core Unit Parts**	Accessories & All Other Parts
1028 1128	5 Years	Chain: 5 Years	1 Year	1 Year
2028 2128	10 Years			
3120H 3120HL	Limited Lifetime	Belt: 15 Years	3 Years	
3024H 4124H		Screw Drive: Limited Lifetime	5 Years	
4064H 4164H				
6070H 6170H		N/A		

* Includes all model options within base model ("H", "B", "2TX", "2TXK")

** The "Core Unit" consists of the powerhead, wall control, Safe-T-Beam® system, J-Arm and rail.

See Operator & Maintenance manual for details.