

PRODUCT INFORMATION BULLETIN

Date:	November 14, 2011
Number:	3362
Division:	Genie®
Product Family:	Residential Openers
Product Series:	IntelliG [™] & TriloG [™] Openers
То:	All Genie Professional Line Wholesalers, Dealers and Installers
Re:	IntelliG & TriloG Openers – Improved Operation with GFIs

Recently we received calls from our customers where the new IntelliG and TriloG garage door openers were tripping certain brands of GFI's.

While the IntelliG and TriloG garage door openers were operating within their specifications, we moved forward with changing the motor design to allow more forgiveness to the operation of these GFI's. We have tested and validated with our TREQ facility, field testing, and now have UL approval.

These updates were implemented in motors on the production lines as of the following serial numbers:

IntelliG 1000 & 1200	SN 113024110002 and after
TriloG 1200 & 1500	SN 112844310172 and after