



## PRODUCT INFORMATION BULLETIN

Date: September 21, 2012  
Number: 4379  
Division: Genie®  
Product Family: Residential Openers  
Product Series: Opener Heads  
To: All Genie Professional Line Wholesalers, Dealers and Installers  
Re: Circuit Board & Standard Wall Console Change: IntelliG® and TriloG™

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In an effort to consolidate circuit board and electronics platforms used across opener lines, an update has been made to the IntelliG and TriloG units. These new circuit board part numbers and new Series II wall consoles were released into production units effective the week of 09/24/12. Any units with serial numbers 122494110518 and after will have the new circuit board and electronics platforms. Additionally, the boxes for units with these updates will be marked with a round, orange sticker to indicate the changes inside.

Affected models include:

Boards:

Model Name	Old PN	New PN
TriloG 1500	37470R2.S	38001R2.S
TriloG 1200	37470R1.S	38001R1.S
IntelliG 1200	37470R4.S	38001R4.S
IntelliG 1000	37470R3.S	38001R3.S

Openers manufactured **prior** to the above date and serial number contain the old/original board (PN 37470R~~X~~.S) that is only compatible with the Series III Wall Console that came with the opener. The original board part number will remain available for warranty and service parts while supplies last. Once inventory is depleted, it will be necessary to move to the new board and series II electronics platform. Another notice will be sent out at the depletion of the original board inventory.

Openers manufactured **after** the above date and serial number contain the new board part (PN 38001R~~X~~.S) and are compatible with the new Series II Wall Console that will now come standard with the opener. They are also compatible with doorbell buttons and other generic industry available dry contact devices without the use of the Genie dry contact conversion module that the former boards required.

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Consoles:



**OLD Series III Wall Console**  
Accessory Part Number 37222R

(To be used with board PNs starting with  
**37470R.X.S** and in units with serial number  
prior to 122494110518)



**NEW Series II Wall Console**  
Accessory Part Number 38066R

(To be used with board PNs starting with  
**38001R.X.S** and in units with serial number  
122494110518 and after)

The original Series III wall console will remain available while supplies last as an available accessory. Another notice will be sent out prior to the depletion of the original Series III wall console inventory.

**Board/Console Combo Service Part:**

In instances where a new board is required after inventory of the old board design has been depleted, and the unit was manufactured **prior** to the week of 09/24/12, with serial numbers **prior** to 122494110518 – the following service part number are required and **contain the new board and a new Series II Wall Console:**

TriloG 1500 – 38334R2.S  
TriloG 1200 – 38334R1.S

IntelliG 1200 – 38334R4.S  
IntelliG 1000 – 38334R3.S