



PRODUCT INFORMATION BULLETIN

Date: October 26, 2018
Number: 13070
Division: Genie®
Product Family: Residential Operators
Product Series: All Residential Operators
To: All Genie Professional Line Wholesalers, Dealers and Installers
Re: Emergency Release Pull Cord

Starting in November, all newly produced Genie Residential Operators will include an updated emergency release pull cord design, increasing the overall strength of the cord/latch assembly by more than 200%. By increasing the strength of the cord/latch assembly, failures due to excessive force will be drastically reduced. It is important to remember that the emergency release cord should never be used to move the position of the door, regardless of the strength of the attachment.

Current Cord Assembly Design



New Cord Assembly Design



These cords will still be factory installed ensuring that no action will be required by the installer during new installations. However, in retrofit applications, the new cord will need to be altered so that it can be used as a replacement on all previous models. This can be done by simply cutting the looped end of the cord so that it resembles the cord in the photo below.



If you have any questions or concerns regarding this change, please contact your sales representative or Genie Customer Service at 1-800-843-4084