



PRODUCT INFORMATION BULLETIN

Date: January 24, 2014
Number: 6991
Division: Genie®
Product Family: Residential Openers
Product Series: Rails
To: All Genie Professional Line Wholesalers, Dealers and Installers
Re: Chain and Belt Rail Tension (C-Channel or T-Rail)

On one piece chain and belt rails for any ReliaG® and IntelliG® product, the chains or belts that are in the rail are already pre-tensioned. When measured at the midpoint of the rail with the carriage and bullet *disengaged*, the chain or belt should be approximately 1/8" above the bottom edge of the rail. The factory setting generally should not require any adjustment in the field at the time of installation.

The image below depicts how the 1/8" measurement should be taken (at midpoint of rail). Please note – it is normal for the chain or belt to become somewhat slack as the door moves or as the door closes on the floor. As a reminder, if you are checking tightness, do so with the carriage and bullet *disengaged*. It is important to not over tighten as this can result in increased noise.

