



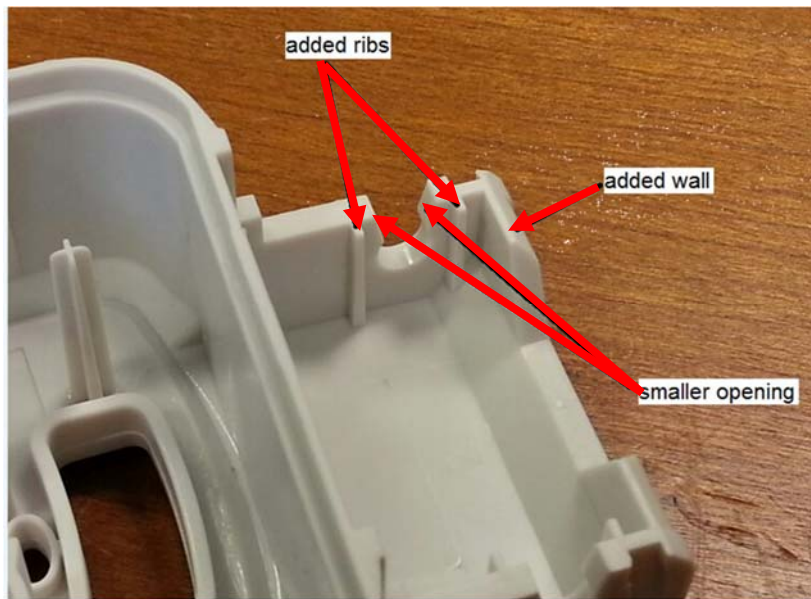
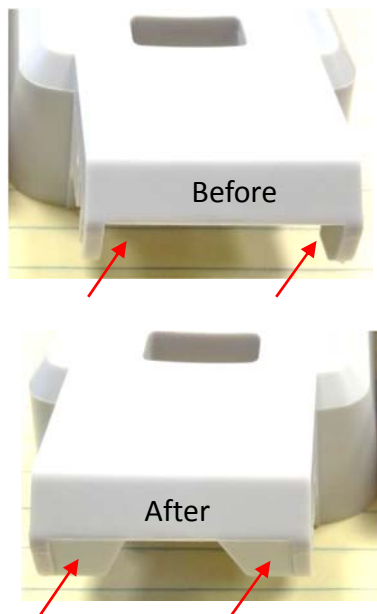
## PRODUCT INFORMATION BULLETIN

Date: October 19, 2015  
Number: 9280  
Division: Genie®  
Product Family: Residential Opener Accessories  
Product Series: Keyless Entry Pad  
To: All Genie Professional Line Wholesalers, Dealers and Installers  
Re: Keyless Entry Pad (Part Number 37224R)

---

The wireless keyless entry pad has undergone several enhancements in the past 12 months. The updates have been completed as running changes and are already circulating in inventory.

On the keyless entry pad, it was previously reported that the covers could fall away from the base. To reduce the risk of the keypad cover and base becoming disconnected during normal use, the "V" opening on the base was made smaller and a "wall and ribs" were added to support the opening where the cover snaps in. Revised keyless entry pads were implemented in September of 2014.



Also in an earlier version of the keyless entry pad, it was reported that the keypad would not respond to the initial button press by the user – thus not acknowledging the first digit of the code the user was attempting to enter. A software upgrade went into effect in March of 2015 to address this. Upgraded keypads will have a software code (SW) on the back of 1.0.9 or greater.

