



PRODUCT INFORMATION BULLETIN

Date: December 5, 2022
Number: 120522
Division: Genie®
Product Family: Residential Openers
Product Series: Genie Models 2028 and 2128
To: All Genie Professional Line Wholesalers, Dealers and Installers
Re: Product Enhancement – 10' Rail Compatibility

The Genie Company is announcing a new product enhancement that will affect all Model 2028 and 2128 residential openers. Any of these models with a serial number beginning with 22334 and newer, will be compatible with the Genie C-Channel 10' chain and 9' and 10' belt rails.

These models, which previously were limited to 7' and 8' rails, will join the Model 3120H operators with compatibility for 7' – 10' chain and belt rails on residential sectional doors up to 500 lbs.

This enhancement will affect the following models:

Model	Part Number	Description
2128HB-2TXK	40815TT	Wi-Fi, BBU, 2 Transmitters, Keypad, 6' Cord
2128B-2TXK	40815SS	Wi-Fi, BBU, 2 Transmitters, Keypad
2128HB-2TX	40815SW	Wi-Fi, BBU, 2 Transmitters, 6' Cord
2128B-2TX	40815SR	Wi-Fi, BBU, 2 Transmitters
2128HB	40815TS	Wi-Fi, BBU, 6' Cord
2128B	40815W	Wi-Fi, BBU
2128H-2TXK	40707RY	Wi-Fi, 2 Transmitters, Keypad, 6' Cord
2128-2TXK	40707Y	Wi-Fi, 2 Transmitters, Keypad
2128H-2TX	40707RU	Wi-Fi, 2 Transmitters, 6' Cord
2128-2TX	40707X	Wi-Fi, 2 Transmitters
2128H	40707RX	Wi-Fi, 6' Cord
2128	40707S	Wi-Fi
2028B-2TXK	40815RW	BBU, 2 Transmitters, Keypad
2028HB-2TX	40815SV	BBU, 2 Transmitters, 6' Cord
2028B-2TX	40815RV	BBU, 2 Transmitters
2028B	40815S	BBU
2028-2TXK	38480RU	2 Transmitters, Keypad
2028-2TX	38480RS	2 Transmitters
2028H	38480W	6' Cord
2028	38480S	Standard

All Literature and packaging will be updated as a rolling change in the coming months.