Pre-Installation Considerations

This opener includes parts and supplies needed for installation in MOST garages and on MOST garage doors. There are many variations of garages and garage doors. A few additional parts and supplies may be needed for installation in YOUR garage and to YOUR garage door. While going over these instructions, please note the additional items you may need.

For help finding a local Genie® Professional Dealer, call 1-800-OK-GENIE or Customer Service at 1-800-35-GENE.

Potential Hazards

Overhead doors are large, heavy objects that move with the help of springs under high tension and electric motors. Since moving objects, springs under tension, and electric motors can cause injuries, your safety and the safety of others depends on you reading the information in this installation poster. If you have questions or do not understand the information presented, call The Genie Company or your local Genie Factory Authorized Dealer. In this section, and those that follow, the words Danger, Warning, and Caution are used to emphasize important safety information:

Danger: indicates an imminently hazardous situation which, if not avoided, will result in death or serious injury.

Warning: indicates a potentially hazardous situation which, if not avoided, could result in death or serious injury.

Caution: indicates a potentially hazardous situation which, if not avoided, may result in injury or property damage.

Note: is used to indicate important steps to be followed or important considerations.

IMPORTANT INSTALLATION INSTRUCTIONS

![WARNING]

TO REDUCE THE RISK OF SEVERE INJURY OR DEATH
READ AND FOLLOW ALL SAFETY, INSTALLATION AND OPERATION INSTRUCTIONS. If you have any questions or do not understand an instruction, call The Genie Company or your local Genie® Factory Authorized Dealer.

- **DO NOT** install operator on an improperly balanced door. An improperly balanced door could cause severe injury. Repairs and adjustments to cables, spring assembly, and other hardware must be made by a trained service person using proper tools and instructions.
- Remove all ropes, and disable all locks connected to the door before installing operator.
- Install door operator 7 feet or more above the floor. Mount the emergency release within reach, but at least 6 feet above the floor and avoid contact with vehicles to avoid accidental release.
- **DO NOT** connect the operator to the source of power until instructed to do so.
- Locate the wall console button: A) Within sight of door. B) At a minimum height of 5 feet so small children cannot reach it. C) Away from all moving parts of the door.
- Install the entrapment WARNING label next to the wall button or console, in a prominent location. Install the emergency release tag on, or next to, the emergency release handle.
- The operator must reverse when the door contacts a 1-1/2 inch high object on the floor at the center of the doorway. This is about the size of a 2" x 4" board laid flat.

![WARNING]

A moving door could result in serious injury or death.

- Keep people clear of opening while door is moving.
- **DO NOT** allow children to play with the door operator.
- **DO NOT** operate a door that jams or one that has a broken spring.

![WARNING]

An Electrical Shock could result in serious injury or death.

- Turn off power before removing operator cover.
- When replacing cover, make sure wires are not pinched or near moving parts.
- Operator must be properly grounded.

![WARNING]

WARNING—HIGH SPRING TENSION

- **DO NOT** try to remove, repair or adjust springs or anything to which door spring parts are fastened, such as wood block, steel brackets, cables or other like items.
- Repairs and adjustments must be made by a trained door system technician using proper tools and instructions.

**STOP**

Need help or have questions? **DO NOT RETURN** to the store.
Call us: 800-354-3643
Recommended Tools

- 1/16"
- 1/8"
- 9/16"
- 1/2"
- 7/16"
- 3/8"
- 1/4"

6' or 7'
12'

Hardware Bags

**BLUE BAG**
- Cotter pin (x2)
- Clevis pin (x2)
- 3/8"-16 x 7/8" Bolt (x2)
- 1/4"-14 x 3/4"
- 3/8" Lock nut (x2)
- Shaft coupler

**ORANGE BAG**
- Clevis pin, long
- 5/16" x 1-3/4" Lag screw (x2)
- Door bracket
- Release handle
- Push nut
- 1/4"-20 x 3/4" Self-drilling screw (x3)

**GREEN BAG**
- 5/16" x 1-3/4" Lag screw (x2)
- #8 x 3/4" Self-tapping screw (x2)
- 1/4"x 3/4" Insulated staple (x30)*

**CLEAR BAG**
- Clip (x2)
- Collar (x2)
- Rubber plugs (x2)

**YELLOW BAG**
- 5/16"-18 Lock nut, serrated (x2)
- 5/16"-18 x 3/4" Bolt (x2)
- 1/4" x 1-1/4" Safe-T-Beam® sensor
- Safe-T-Beam® source

Parts Included

**A** Powerhead end rail section
**B** Middle rail section
**C** Door end rail section
**D** Door arm, curved
**E** Powerhead lens
**F** Door arm, straight
**G** Mounting straps
**H** Powerhead bracket
**I** Powerhead
**J** Shuttle
**K** Rail connector
**L** Emergency release cord
**M** Safe-T-Beam/wall console wire
**N** Remote
**O** Wall console
**P** Wireless keypad (Optional on some models)
1. Check door height, 8' doors require a Rail Extension Kit (available at leading retail stores)
2. Fully read instructions and warnings before proceeding

1a. Slide one rail connector (K) over Powerhead end rail section (A) until it locks.
1b. Slide middle rail section (B) into the rail connector (K) until it locks.
1c. Slide second rail connector (K) onto other end of middle rail section (B) until it locks.
1d. Slide door end rail section (C) into the rail connector until it locks.
1f. Secure screw drives of each section with (2) collars and (2) clips.
2 Attaching Rail to Powerhead

2a. Place shaft coupler large hole over screw drive.
2b. Align and slide screw drive/coupler small hole over motor shaft.

Note: The smaller hole fits over the motor shaft and larger hole fits over the drive screw.

2c. Place powerhead bracket (H) on top of rail with tongue of bracket inserted into slot on rail. (The rail is connected with closed side facing up. The screw will be underneath and not visible when viewed from above.)
2d. Align bracket holes with holes on powerhead (I) and secure with tapered flange screws. (Use soft material to cushion underside of opener in order to protect powerhead.) Note: Bracket must fit into slot.

Interior slot MUST align with rail slot.

Note: To prevent damage to motion sensor (not on all models) Do Not remove foam cushion from underside of powerhead.

3 Mounting Rail Bracket on Header

3a. Center header bracket above door, mark holes.
3b. Drill two–5/32” pilot holes in header board or 2” x 6” board connected to wall studs.
3c. Secure bracket with lag screws.

Typical Installation

Highest Point of Door Travel

To determine “highest point of door travel”:
1. Get on a ladder to the side of your garage door.
2. Have someone lift the door open slowly.
3. As the door is raised, note the point and amount it extends above the door tracks with tape measure—that is the highest point of door travel.
4. Measured from floor to door or from door to ceiling

**Highest point of door travel plus: Sectional door = Highest point plus 2.5”
One-piece door = Highest point plus 6”

**WARNING**
Door springs are under high tension. If spring or shaft is in the way, measure above spring or shaft on the garage door centerline and mark as location for header bracket.
**DO NOT ATTEMPT TO MOVE, ADJUST, OR REMOVE DOOR SPRING!**

**CAUTION**
Header Bracket must be fastened to garage framing. **DO NOT** fasten to drywall, particle board, plaster, or other such materials.
4a. Elevate opener assembly and position door end rail section (C) inside bracket.

Note: Support opener and have a second person assist during this step.

4b. Align holes in rail with holes in bracket.

4c. Slide clevis pin through holes in rail and bracket and secure with push nut by pressing the push nut ends together.

4d. Insert rubber plugs into powerhead accessory holes if present.

5a. Find and mark ceiling at center line of door. For finished ceilings, attach cross piece (not supplied) to joists.

5b. Attach mounting straps (G) to joists or cross piece with (2) lag screws (5/16" x 1-3/4") provided in green bag.

5c. While supporting opener unit, open door and raise opener unit to clear door so it passes the rail clearly.

5d. Secure opener unit (in position) to mounting straps with nuts and bolts.

Note: Rail should be level to floor. For tall garage ceilings additional hanging angle and hardware may be required and is available at leading retail stores.
6. **Attaching Door Bracket to Door**

**ORANGE BAG hardware**

**Sectional Door (Typical):**
- **6a.** Center bracket on door, higher than the top set of door rollers.
- **6b.** Using bracket, mark holes on door or frame.
- **6c.** Drill 1/8” holes.
- **6d.** Secure with 1/4”–20 x 3/4” self-drilling screws.
- **6e.** Some garage door manufacturers provide door brackets that CAN be used with your Genie Door Arms.

**Sectional Door (Wooden):**
- **6a.** Center bracket on door, higher than the top set of door rollers.
- **6b.** Using bracket, mark holes on door frame.
- **6c.** Drill 1/8” holes completely through door.
- **6d.** Fasten bracket with 5/16” x 2” carriage bolts and nuts (not furnished).

**Note:** One-Piece Door (Top Edge/Face Mount) instructions are in the Operation and Maintenance Manual provided.

---

7. **Attaching Door Arm to Door Bracket and Shuttle**

**BLUE BAG hardware**

**7a.** Secure emergency release handle to cord (L) and attach emergency release cord to shuttle in rail (J).

**7b.** Using the emergency release cord, disengage the shuttle/carriage.

**7c.** Sectional Doors typically accept curved door arm (D). In some cases, straight door arm (F) may be used if the door bracket is mounted on the top edge of door.

**7d.** With the door closed, the angle from door arm (D) to header is 30° max.

**Note:** One-Piece Door (Top Edge/Face Mount) instructions are in the Operation and Maintenance Manual provided.

---

**CAUTION**

Doors made of masonite, lightweight wood, fiberglass, and sheet metal must be properly braced before mounting door opener. Contact door manufacturer or distributor for any questions or concerns. The Genie® Company is not responsible for any damage caused due to an improperly braced door.
8 Installing Safe-T-Beam®

8a. Position Safe-T-Beam source and sensor on each side of garage door 5”-6” above floor.
8b. Mark bracket mounting holes and secure with (4) 1/4” x 1-1/4” lag screws provided into wood. If mounting into concrete or block other fasteners are required and are available at leading retail stores.
8c. Use garage pre-wiring when available or route two lengths of two conductor wire from powerhead, through wire clips (provided in orange bag) and fixed to top of rail, across header, on both left and right of door down to the source and sensor.
8d. Secure wire to rail with wire clips spaced evenly along rail and wire to header and wall with insulated staples. Insert wires from above through control wire tube. Cut off excess wire.
8e. Attach wire to terminals on each Safe-T-Beam®. At powerhead, twist 2 striped wires together and insert into terminal 1 then twist 2 white wires together and insert into terminal 2. Tape excess wire to powerhead, away from lights.
8f. At powerhead, press IN the orange tabs above the terminal to insert the wires with a flat head screwdriver.

CAUTION

When using insulated staples, make only snug enough to hold wire in place. Staples too tight can cause damage to wire and cause Safe-T-Beam® System to malfunction.

9 Installing Wall Console

9a. Route wire from powerhead to desired location for wall console. Some homes are pre-wired and they may not be color-coded.
9b. Secure wire with insulating staples and cut off excess wire.
9c. Attach wires to wall console as shown.
9d. From above, insert opposite end of wire through control wire tube on powerhead and attach as shown.
9e. Mount wall console with #6 screws
9f. Post “ENTRAPMENT WARNING LABEL” (included in Manual) next to the Wall Console.

Note: Some homes are pre-wired for Safe-T-Beam® devices. Complete the connection and apply power. If the sensor or wall console LEDs come ON, wire routing is correct. You may need to wire one sensor at a time to confirm wire routing in some cases.

WARNING

Use of any other wall control can cause unexpected operation of the door and loss of lighting feature. Locate wall console within sight of door and far enough from door to prevent contacting it while operating the console. Control must be at least 5 feet above floor to prevent small children from operating it.
**10 Light Assembly**

10a. Install light bulbs into powehead (F).

*Note: DO NOT exceed maximum wattage. Each light bulb should be no more than 100 W. (Model 2562 requires light bulbs of no more than 60 watts.)*

10b. Insert powerhead lens hinge (E) into slots in motor cover on powerhead (F).

10c. Swing lens (E) up into place. (It may be necessary to squeeze lens slightly to align tabs with slots at top of motor cover).

**11 Connecting Power**

For Grounded Outlet connection:

11a. Plug in the power cord. Coil excess cord and tape or twist tie it to top of powerhead. *(DO NOT PLACE ABOVE LIGHT BULBS.)*

**WARNING**

Opener is equipped with grounded electrical plug for your protection, and only fits grounded electrical outlets. **DO NOT** alter plug in any way! If you have no grounded outlets, have one installed by a licensed electrician. Opener must be properly grounded to prevent personal injury and equipment damage. **NEVER USE AN EXTENSION CORD!** Check local building codes for any requirement that you must have a permanent hard-wired connection. **NEVER REMOVE MOTOR COVER.** All work inside cover must be performed by a licensed electrician using proper tools and instructions.

For Permanent Wiring by an Electrician:

11a. Cut existing wires OUTSIDE CHASSIS.

11b. The wire connections must be made INSIDE CHASSIS and there must be at least 6” of new power supply line wire INSIDE CHASSIS (Conduit is optional. Conduit, strain relief, and wire nuts are not provided.)

**12 Ready to Program**

Refer to Operation and Maintenance Manual for programming instructions.

**CAUTION**

**DO NOT** run opener until travel limits have been set to avoid damage to unit.